



Service Bulletin 150027

VISIX V Series – Incorrect Username and Password - Fix

Service Bulletin #:	150027-1
Date:	July 10 th , 2015
Product Affected:	VISIX “V Series” Camera Line
Models Affected:	VX-2A-IMD-X, VX-2AD3-IWD, VX-2A-B-IWD, VX-2A-B-RIWD
Purpose:	This service bulletin provides a fix for users who have received any “V Series” cameras containing a Quick Start Guide with the incorrect username and password.
*Importance:	Low

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1 Problem Description

In some instances, your VISIX V Series All-in-One camera was distributed with a Quick Start Guide containing incorrect username and password. If you encounter this issue, the correct credentials are provided in the following section.

2 Solution

Correct login credentials for VISIX V-Series All-in-One Cameras:

Username: **admin**
 Password: **12345**

3 Contact Information

If you require more information, or if you have any questions or concerns, please contact 3xLOGIC Support:

Email: helpdesk@3xlogic.com

Online: www.3xlogic.com

* Importance:	High	Mandatory Upgrade – Will affect the recording functionality of the VISIX Camera and may cause loss of video records
	Medium	Recommended Upgrade – Will not cause loss of video records, may affect usability of the Camera.
	Low	VISIX Camera will function properly – Affects non-critical system features only.