

## Tech Tip 160047

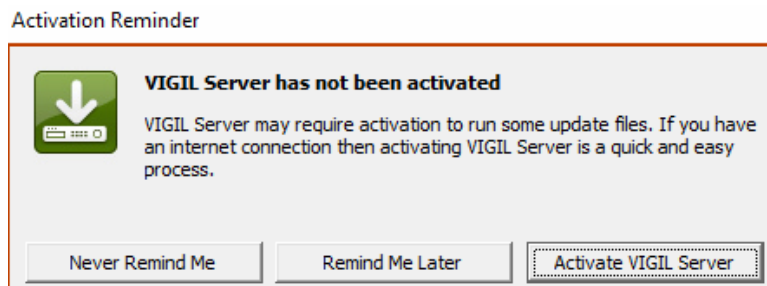
### VIGIL Server -Activation Dialogue - Information

<b>Tech Tip #:</b>	160047-1
<b>Date:</b>	Sept. 29 <sup>th</sup> , 2016
<b>Product Affected:</b>	VIGIL Server 8 and newer.
<b>Purpose:</b>	This document is intended to describe the different actions a user may take when prompted with the VIGIL Server Activation dialogue.

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#### 1 Introduction

The VIGIL Server Activation Dialogue prompt is displayed on all newly installed instances of VIGIL Server v8 and newer systems.



When a VIGIL Server system is activated, an activation timestamp is attached to the system serial number on 3xLOGIC's WebReg server. The process can be completed automatically on systems with an active internet connection and manually on systems without internet connectivity. Activation does not require payment of any form.

For a description of the different available actions a user can take when prompted with the *Activation Reminder* dialogue, proceed to the next section of this guide.

## 2 VIGIL Server Activation Dialogue

This section contains descriptions for each of the actions a user can take from the *Activation Reminder* prompt.

### 2.1 Never Remind Me

Clicking the **Never Remind Me** button will log the Activation time locally on the VIGIL Server and will permanently stop the dialogue from deploying on software startup. No further action is required.

### 2.2 Remind Me Later

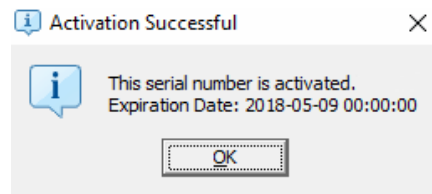
Clicking **Remind Me Later** will close the dialogue. The user will be notified again the next time the VIGIL Server software is launched.

### 2.3 Activate VIGIL Server

#### 2.3.1 Active Internet Connection

If the **Activate VIGIL Server** button is clicked on a system with an active internet connection, the VIGIL Server System will automatically log the activation timestamp along with the system serial number in 3xLOGIC's WebReg Server.

The following prompt will be deployed upon successful activation:

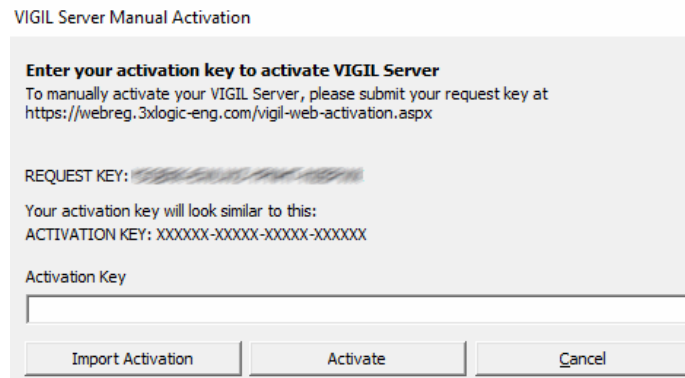


If the systems indicates failure in any way, please contact 3xLOGIC support for further troubleshooting.

#### 2.3.2 No Internet Connection

On VIGIL Server systems without an active internet connection, the activation process can still be completed but will require steps external from the VIGIL Server in question. To begin:

1. Click the **Activate VIGIL Server** button. The following prompt will deploy:



2. Take note of the Request Key. You will need this key in Step 5 of this section. Be sure to leave the *Manual VIGIL Server Activation* window open.
3. On a computer or mobile device with an active internet connection, navigate to the provided activation link (<https://webreg.3xlogic-eng.com/vigil-web-activation.aspx>). You will be met with the following form:



4. Enter the request key and click **Activate**. You will receive an *Activation Key*.
5. Return to the VIGIL Server system and enter the Activation Key you received in Step 5 in the available field on the *Manual VIGIL Server Activation* window.
6. Click **Activate**.

Your VIGIL Server has now been activated. If you have any issues, use the information in Section 3 of this document to contact 3xLOGIC Support for further troubleshooting.

### 3 Contact Information

If you require more information, or if you have any questions or concerns, please contact 3xLOGIC Support:

Email: [helpdesk@3xlogic.com](mailto:helpdesk@3xlogic.com)

Online: [www.3xlogic.com](http://www.3xlogic.com)